

MISSOURI Department of Public Safety Missouri Veterans Commission



FY2024 Version 1.0

ASPIRATION

Collaborate to provide a proactive approach for the public safety of Missourians

THEMES

Team Member Engagement

INITIATIVES

- Utilize constructive feedback from programs like the Quarterly Pulse Surveys (QPS) to identify methods to improve the organization at all levels.
- Attract and retain excellent, compassionate team members through the engagement of current staff into the recruiting, onboarding and training process.
- Strengthen organizational inclusion and diversity initiatives at all levels to ensure MVC reflects state demographics.
- Develop and educate staff at all levels to ensure their growth as team members, equipping them for future success.

Inform and Educate

- Build upon our public relations campaign using traditional media with an emphasis on social media to ensure Veterans, their families & survivors obtain benefits they have earned.
- Interface with data sources and for data cleaning, feature engineering, and predictive modeling. Utilize Tableau for model deployment and dashboard creation.
- Expand upon collaborative efforts with other state and local agencies aimed at increasing Veteran outreach and awareness of federal, state and local benefits.

Stakeholder Support

- Strengthen relationships with stakeholders through increased and regular engagement and collaboration to enhance MVC's service to Missouri's Veteran community.
- Work with stakeholders to identify and secure new funding streams to provide MVC the fiscal stability to compensate staff at or above market value.
- Work closely with stakeholder agencies and the Veteran community to improve suicide awareness, while providing information on available resources already in place for the prevention of Veteran suicide.